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Today many countries are aiming for the establishment of national informatio infrastructures in order to satisfy the emerging needs of the upcoming inform society. This infrastructure should provide the foundation of an "electronic ma where information services and telecommunication services will be offered by service providers to arbitrary customers. The rapid and customized provision which we call "intelligence on demand" represents an important prerequisite f realization of a dynamic market place. In this context the concept of "mobile : agents" offers a new paradigm for the rapid and customized provision of servi distributed processing environments. We illustrate the differences between telecommunication services based on the traditional, i.e. RPC-based client/ser paradigm, and service implementations based on mobile service agents. We  $\epsilon$ architectural principles and requirements of a distributed agent environment s mobile service agents. To show the benefits of mobile agent technology and s its application for the realization of mobile service agents, the paper addresse impact of the mobile service agent concept on existing and upcoming telecom architectures such as IN, TMN and TINA

#### **Index Terms:**

client-server systems information networks information services intelligent networks systems remote procedure calls software agents telecommunication computing

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